

ROHDE+ROHDE Warranty Statement

ROHDE+ROHDE, owned by Ursula Rohde, grants a 5-year warranty from the date of purchase on the front plates and frames we manufacture from the CAMBRIDGE, NOVA and MAXIM series.

The warranty covers material and manufacturing defects.

Excluded from the warranty are scratches, normal signs of wear, and damage resulting from improper installation, non-residential temperatures or humidity levels, cleaning with anything other than pure water or a soft cloth, as well as damage caused by external influences (e.g. heat, tension, pressure, impact or deformation).

Warranty claims must be submitted in writing within one month after discovery of the defect.

If repair is not possible and no replacement product is available, we reserve the right to refund the purchase price.

Proof of purchase is required to make a warranty claim.

The warranty applies exclusively to customers located within the European Union.

Warranty Provider:

ROHDE+ROHDE, Owner: Ursula Rohde
David-Gilly-Straße 1
14469 Potsdam
Germany

Your statutory warranty rights remain unaffected and exist independently of this warranty.